



Providing dynamic training today
for the workforce of tomorrow



Who we are



www.haxbygroup.co.uk

Haxby Group Practice has been in existence in some form for around 100 years in the northern outskirts of York centred around the village of Haxby. It is now spread over nine sites across two cities, Hull & York, and has around 50,000 registered patients.

Education is at the heart of Haxby Group and a learning culture has always been central to our multi-professional team, enhanced by becoming an Advanced Training Practice (ATP) Hub in 2009, now known as a 'Primary Care Workforce and Training hub'.

Haxby Group Training coordinates the development and delivery of training activities and courses. We offer a variety of training solutions and support.

Meet our Training Team

From left to right below:

Lisa Billingham – Training Manager

Grace Scott – Training Facilitator

Jasmin Preece – Training Administrator

Deb Smith – Lead Mentor & Trainer / Deputy Head of Nursing & ACP

Jo Smith – Head of Nursing and ACP

Dr Kevin Anderson – Director of Education



What we do



As a Primary Care Workforce and Training hub in Humber, Coast and Vale (formerly known as ATP hub) we provide training support to a growing network of other local practices, coordinating local schemes on behalf of Health Education England. This includes aiding practices to develop mentors, offer student placements to nurse undergraduates, employ and train newly qualified Nurses, HCA apprentices, Advanced Clinical Practitioners and Physician Associates.

Internally we support the development of staff across numerous roles, clinical and non-clinical. We have trainee programs for new nurses, HCAs, PAs and ACPs, including clinicians from a variety of allied profession backgrounds. We offer personal development and management pathways for administrative staff.

We have developed a series of practice-based interactive courses for clinicians and support staff. These aim to support practices to develop, maintain and refine crucial skills and assist in achieving compliance with CQC and other quality standards.

We also offer bespoke solutions to your training needs. Whilst our origins are in primary care many of our courses are valuable cross-sector and can be tailored to suit the needs of your team.

the
talent
for care

In recognition of our work with Apprenticeships and Training we won 'Employer of the Year 2017' at Health Education England's Talent for Care Awards!



For more information please contact:
training@haxbygroup.co.uk
Tel: 01482 303986
www.haxbygroup.co.uk

Courses



We provide courses and training to meet a variety of needs:

> **Statutory and Mandatory Training**

> **Administrative Training**

> **Nurse and Health Care Assistant Training**

> **Bespoke Training**

Currently we regularly schedule training dates for:

Basic Life Support

- ✔ Including adult, paediatric, AED and anaphylaxis training
- ✔ Suitable for clinical and administrative staff

Chaperone

- ✔ Learn and practice the skills required to act confidently and competently as a chaperone

Medical Terminology

- ✔ Full day introduction to Medical Terminology
- ✔ Ideal for Healthcare Assistants, Secretarial & Administrative staff
- ✔ Includes medical sciences and systems of the body, prefixes and suffixes, common conditions and medications, terms and abbreviations

Conflict Resolution

- ✔ Understand and recognise different types of conflict and the best methods of avoiding or resolving them
- ✔ Suitable for all members of the team

Customer Service

- ✔ Ideal for Reception and Administrative staff
- ✔ Fun and interactive session with team building, communication skills, understanding patient needs and expectations, exploring excellent customer service, team values, listening skills and complaints prevention

Leadership & Management Development Programme

- ✔ Recognised by the Institute of Leadership and Management (ILM)
- ✔ Designed to equip managers and junior managers who work in a healthcare environment with the skills and supporting theory that will help them perform well in their role
- ✔ Four training days over the course of 12 months

Courses



Venepuncture

- ✔ Learn the theory and anatomy of blood taking
- ✔ Learn and practice phlebotomy techniques
- ✔ Competency based award

ECG

- ✔ Learn the anatomy of the heart and ECG theory
- ✔ Learn and practice ECG recording techniques
- ✔ Competency based award

Basic Wound Care

- ✔ Learn the theory and science of wound care
- ✔ Practice wound care techniques including dressings, suture removal and clip removal. Ideal for HCAs
- ✔ Competency based award

Motivational Interviewing

- ✔ Learn the skills for providing motivational interviewing and healthy lifestyle counselling which are key to new/well patient checks and reviews
- ✔ Learn theory and techniques and practice these with role-play
- ✔ Competency based award

Immunisations and Vaccinations

Various courses available:

- ✔ Initial Immunisation Training for Nurses
- ✔ Initial Immunisation Training for HCAs
- ✔ Immunisation Update for Nurses
- ✔ Immunisation Update for HCAs
- ✔ Annual Flu Update
- ✔ Travel Health



Bespoke Training



Do you have:

- > Specific training needs?
- > A large team needing on-site training?

We can arrange bespoke training sessions for groups of staff at your location, or for specific training. Please contact us to discuss your requirements, we would be happy to help!



Coming Soon

We have a number of upcoming courses and training packages that we hope to also be offering soon:

- > Spirometry
- > Advanced Wound Care
- > Equality and Diversity
- > Manual Handling



Contact Us



For more information, enquiries, upcoming dates or to book a course please contact:
training@haxbygroup.co.uk
Tel: 01482 303986



Terms & Conditions

Booking Procedure

You can request a place on any course by emailing training@haxbygroup.co.uk Places will be available on a first-come first-served basis. Once we have verified availability and booked your place we will send you an invoice.

Pre-payment in full is required for all courses.

Cancellations

If you notify us more than 14 days before the course date you will receive a full refund. Refunds for cancellations with less than 14 days notice shall be at our discretion. Failure to attend without any notice will be non-refundable. A substitute attendee may be nominated without charge.

Where circumstances dictate, Haxby Group reserves the right to alter published programs. In the event of a course being cancelled an alternative date will be offered where possible or a full refund of the course fee will be made.

No compensation will be paid for any additional costs incurred.

Course Content

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