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Farewell but not goodbye

We recently said farewell to GP partner, Dr Kevin Anderson, after 13 years at Haxby Group.

Dr Anderson says he enjoyed every minute of his time at Haxby Group, working alongside a "brilliant team of people".

He said: "I've had so many great experiences working at Haxby Group and learnt a great deal. I've been so lucky to do surgeries at virtually every site and also to mentor some excellent GPs and advanced practitioners within the team.

"The caring professionalism and a willingness to constantly improve and innovate (plus the ability to have a good laugh!) is evident across the Haxby team, clinical and non-clinical - our recent CQC rating

is testament to that in both cities. I have no doubt Haxby Group will continue to flourish and lead the way and I hope everyone remains proud of what they do."

Dr Anderson will continue his Director of Primary Care Education role at Hull York Medical School, helping to develop the Academy of Primary Care.

Prof Michael Holmes, partner, Haxby Group, said: "It's been a real privilege to work alongside Dr Anderson as his career, as a GP and as an educator, has developed.

All the partners here feel proud of him, as he begins a new chapter and focuses his time on the local medical school"



HAXBY GROUP HULL
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www.haxbygroup.co.uk



Training our staff for the future

More than 200 staff from across our York and Hull surgeries joined together for our annual training event at the Hull Arena.

Managing Partner John McEvoy said: "Our focus this year was on 'celebrating the past and looking forward to the future'.

We've had a lot to celebrate this year, including achieving our Outstanding rating from the CQC. Constantly improving and developing for future demands is what we are good at. So our annual training event was a great opportunity to focus on where we need to improve."

"Our focus this year was on 'celebrating the past and looking forward to the future'. We've had a lot to celebrate this year, including achieving our Outstanding rating from the CQC."



News in brief

World's Biggest Coffee Morning

Who can resist coffee and cake, especially when it's for Macmillan Cancer Support for the World's Biggest Coffee Morning? We were supporting this great cause in September across our Hull and York surgeries.



World Suicide Prevention Day

Staff were showing support for World Suicide Prevention Day across our surgeries in Hull and York, encouraging people to spot the signs of suicide and take up special training and be aware. #WSPD2019

END THE SILENCE
END SUICIDE



Apprenticeship success

Congratulations to Lauren and Jess who recently passed their Health Care Assistant apprenticeships. Their success is a testament to our great mentorship program here at Haxby Group.



Please be aware that Haxby Group has been recently changing the medication for some patients taking Ranitidine medication. Due to safety concerns, some Ranitidine has been removed from circulation by a number of suppliers and a number of our patients have been changed to an alternative.

Ranitidine changes

Ranitidine is used for different problems - for example skin allergies, some of which will only respond to this type of medication.

We have identified people who take it for stomach acid problems, and changed them to an alternative called lansoprazole which should be just as effective.

If you notice any side-effects please stop taking the lansoprazole and we will change you back to your original medication.

Patients who we feel could change have been switched but if you have any problems please let us know.

Dates for your diary

During 2020 we will be holding a series of special health events focusing on various health and wellbeing issues we know our patients are interested in.

15 April 2020
Diabetes awareness
Type 1&2

17 June 2020
Climatic Injuries and allergies

Here are some dates for your diary. More information will be circulated early next year:

12 August 2020
HRT/ Menopause (Dr Scott)

12 February 2020
Help and advice on choking and basic life support for children and adults

14 October 2020
Minor Illness/ temperatures



Your Digital Health - find o

We're adopting world-leading technology to help patients get a quicker response from their surgery.

Being able to submit information and questions online can improve both the patient experience and communication to the clinician, benefiting patients and the practice.

"Appointments with doctors and other healthcare professionals are limited and we know that not everyone necessarily needs to see a doctor," explained Dr Patel-Campbell, GP Partner and Digital lead at Haxby Group.

"We've spent a long time exploring other ways of satisfying patient need and digital systems will allow us to ensure that patients are seen by the right professional, at the right time, to suit their individual care."

It's important to point out that online systems will not stop patients from contacting the practice by phone, or by coming into surgery if they choose to do so."

"We've spent a long time exploring other ways of satisfying patient need and digital systems will allow us to ensure that patients are seen by the right professional, at the right time."

Use our online consultation service to request an appointment

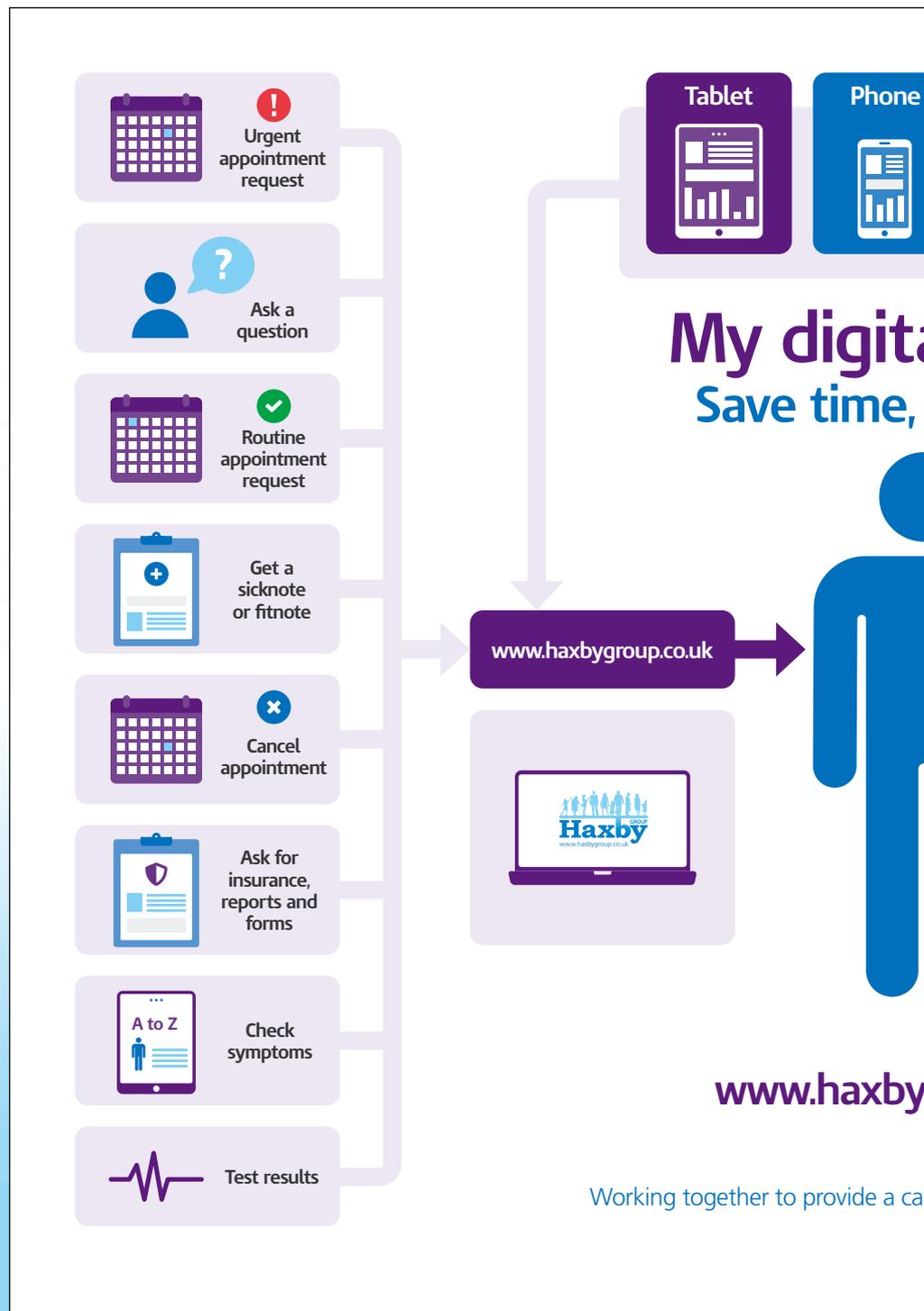
Choose your surgery from the online options.

Registered with one of our surgeries? You can now contact our doctors online

HULL

YORK

Click on www.haxbygroup.co.uk



out how to use the service



What is the NHS App?

The NHS App is a new Application for mobile devices launched by the NHS. This convenient way for patients to access their medical records, manage appointments and order repeat prescriptions online, has some additional features coming soon.

Although the NHS App has around 1,000 Haxby Group patient users in York, we're encouraging more patients to start using it.

Why do I need an App?

You can still phone or call into your surgery to get help, but the NHS App is much more convenient for busy people and less mobile patients.

Should I use the NHS App or SystmOnline?

It's hard to understand the difference between the recently launched NHS App and the GP Practice App SystmOnline.

Currently, both offer similar functions:

- You can manage certain appointments,
- You can check your medical record and
- Order repeat medication.

As the NHS App is updated, however, additional features will mean you'll get access to much more, including:

- Access the NHS App via a laptop or computer
- Nominate pharmacies
- Book hospital appointments relating to referrals.

Download the NHS App on your phone or device by visiting your App Store.

Royal College of GPs award for former Royal Air Force Officer

Haxby Group's Managing Partner has become the first manager to be awarded a commendation by the Royal College of General Practitioners (RCGP).

John McEvoy was presented with the prestigious RCGP Certificate of Commendation for his outstanding contribution to general practice. The award recognised John's work in Primary Care management, workforce transformation and with the Vale of York Clinical Commissioning Group (CCG), as well as his previous military service.

In thanking the RCGP he said he hoped it would encourage health service managers at every level to strive for success, despite the challenges they faced.

"This award is not just for me, it's for everyone here at Haxby Group – our managers, clinicians and especially the non-clinical support teams, who are key to our success – they all really deserve it"

John McEvoy



News from Twitter

@haxbygroup

@ValeofYorkCCG

A huge thank you to Lisa from **@HaxbyGroup** for coming to the CCG office and vaccinating staff today **#jabathon #flujab #helpushelpyou #staywellthiswinter**

@KlinikUK

Klinik Access is launched in York, northeast England. The importance of getting a quick response from a doctor and better utilising the available resources are key motivators behind the **@HaxbyGroup's** adoption of this world-leading technology. **#DigitalHealth #NHS #healthtech**



www.haxbygroup.co.uk

Haxby Health is produced by Haxby Group for the people of Hull.

Haxby Group Hull serves around 28,200 patients in Hull with surgeries on five sites:

- Kingswood
- Orchard Park
- Burnbrae
- Calvert
- Newington

Haxby Group is wholly owned and operated by the partners of Haxby Group Practice, a GP practice based in York.

Essential Information

For more information visit www.haxbygroup.co.uk or call **01482 303963**

Follow us on Twitter **@HaxbyGroup** or have a look at our Facebook page under 'Haxby Group'.



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